

Delaware Early Learning Community – Key Contact Information

Please take note of the below contact information to help with questions you may have related to COVID-19 and the child care community.

For questions related to the child care enhanced reimbursement:

- Please reach out to Tina Shockley at tina.shockley@doe.k12.de.us for general questions about enhanced reimbursement.
- For questions specifically related to payment processing, please email enhanced.reimbursement@doe.k12.de.us.

For questions related to COVID-19 tests and cleaning protocol:

- If a child or employee tests positive for COVID-19, contact the Division of Public Health at 1-888-295-5156 or hspcontact@delaware.gov to discuss next steps.
- Facilities with positive cases should contact DPH for cleaning guidance **specific to their facility**.

For questions related to cleaning supplies:

- If you are an emergency child care site that needs help with cleaning supplies or equipment please fill out the supply form (called ‘I Need Help With Supplies’) listed on the main <https://coronavirus.delaware.gov/> website.
 - You can also email hspcontact@delaware.gov
 - Here is a direct link to the supply form:
<https://survey123.arcgis.com/share/148f26ebc752420291fcc48dccd725e5>

Additional Resources:

The Delaware Division of Public Health has also provided helpful information on how to make and care for a cloth face covering. Please see this information here:

<https://coronavirus.delaware.gov/guidance-for-face-coverings>

The Centers for Disease Control and Prevention also has helpful information on DIY face coverings: <https://www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/diy-cloth-face-coverings.html>

Additionally, you can search for potential face coverings or hand sanitizer online, or in your local pharmacy or home improvement store. Check retailers’ websites online to see what is available.